

**DEPARTMENT OF SOCIAL AND HEALTH SERVICES  
MEDICAL ASSISTANCE ADMINISTRATION  
Olympia, Washington**

**To:** All Providers  
Managed Care Plans  
Regional Administrators  
CSO Administrators

**Memorandum No. 02-59 MAA**  
**Issued:** June 10, 2002

**For Information Call:**  
1-800-562-6188

**From:** Douglas Porter, Assistant Secretary  
Medical Assistance Administration

**Subject: Aetna US Healthcare of WA, Inc. to discontinue serving Healthy Options, Basic Health Plus, and Children's Health Insurance Program clients**

**Effective July 1, 2002, Aetna US Healthcare of WA, Inc. will no longer serve Healthy Options, Basic Health Plus, and Children's Health Insurance Program (CHIP) clients. This memorandum explains the options available to clients affected by this change.**

Molina Healthcare of Washington, Inc. has purchased Aetna US Healthcare of WA, Inc.'s Healthy Options, Basic Health Plus, and CHIP lines of business.

Clients enrolled with Aetna will be given an opportunity to choose another plan available in their area. Clients who do not choose another plan will automatically be enrolled with Molina Healthcare of Washington, Inc.

Molina contracts with many of the same providers who currently contract with Aetna so most clients will be able to maintain continuity of care. Beginning July 1, 2002, Molina will be available in the following counties for Healthy Options, Basic Health Plus, and CHIP, except where noted:

✓ Adams	✓ Grant	✓ San Juan*
✓ Benton*	✓ Island*	✓ Skagit*
✓ Chelan	✓ King	✓ Snohomish*
✓ Clallam*	✓ Kitsap*	✓ Spokane
✓ Columbia*	✓ Lewis*	✓ Thurston*
✓ Cowlitz*	✓ Lincoln	✓ Walla Walla*
✓ Douglas	✓ Mason*	✓ Whatcom*
✓ Franklin*	✓ Okanogan	✓ Whitman*
✓ Garfield*	✓ Pierce	✓ Yakima*

**\* Molina does not offer Basic Health Plus in these counties.**



**See next page for contact information for  
Molina Healthcare of Washington**

## **Contact Information**

### **Molina Healthcare of Washington**

**Customer Service:** 1-800-869-7165.  
**Pharmacy Contact:** 1-800-213-5525  
**Pharmacy FAX:** 1-800-869.7791

**Billing Address for Hardcopy Claims:** Molina Healthcare of Washington, Inc.  
Claims Department  
PO Box 22612  
Long Beach CA 90801

**Electronic Claims/Encounters  
(HCFA-1500 Claim Forms)**  
**EDI Payer ID Number:** 38336

**Mailing Address:** Molina Healthcare of Washington, Inc.  
PO Box 1469  
Bothell, WA 98041

**Identifiers on the client's  
Medical Identification card:** **MHC** for Healthy Options & CHIP  
**MHCP** for Basic Health Plus